



Visiting the

WALT DISNEY WORLD RESORT

using your Complimentary Admission and MyMagic+

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If you need any help linking your Main Entrance Passes or using *My Disney Experience* with your complimentary admission privileges, call the **MyMagic+ Help Line** at 407-824-4500.

All information in this guide is applicable to all Employees of The Walt Disney Company eligible for theme park complimentary admission privileges, along with their spouses and domestic partners, plus eligible Operating Participants, Retirees and all other valid Main Entrance Pass holders.

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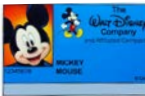
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Section 1

Start Your Planning



If you'll be visiting the Walt Disney World Resort using your complimentary admission privileges, there are some things you need to know in advance.

- Your **Main Entrance Pass** alone is not valid for admitting Guests into the theme parks. You will need a set of reusable **Guest Passes** – one pass for each Guest you plan to admit. If you don't already have Guest Passes, they may be [obtained in advance](#) of visiting.

- Paper or electronic **complimentary tickets** are not accepted at the theme park main entrances. They must be exchanged at a Vacation Planning (ticket sales) window for RF-enabled ticket media, which may be used for admission.
- Bring your **Company ID** to receive discounts on dining, merchandise and various experiences around the resort, plus complimentary theme park parking. Spouses and domestic partners must present their Main Entrance Pass plus valid photo ID.


MYMAGIC+ AND COMPLIMENTARY ADMISSION

MyMagic+ can help you make the most of your visit, with innovative tools that make planning easy and let you focus on enjoying time with family and friends. You can take full advantage of *MyMagic+* with your complimentary admission privileges.



- Your passes, tickets and hotel reservations may be linked to [My Disney Experience](#), a website and mobile application which lets you fully plan your visit.
- You can make *FastPass+* selections for attraction and entertainment experiences in advance for yourself and your Guests.
- You can link a *MagicBand* to your *My Disney Experience* profile and use it instead of your Main Entrance Passes or complimentary tickets.

Learn more about these optional tools in the [My Disney Experience](#) and [FastPass+](#) and [MagicBands](#) sections of this guide.

To jump back to the Contents or between sections, use the links at the bottom of each page:





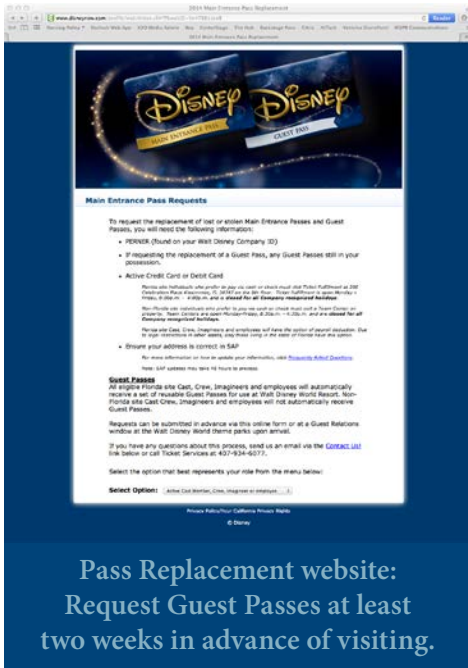
BEFORE YOU GO: REQUESTING GUEST PASSES

If you don't already have Guest Passes to use along with your Main Entrance Pass, you may request them online at least two weeks in advance of your departure, or pick them up in person at a Walt Disney World Guest Relations window.

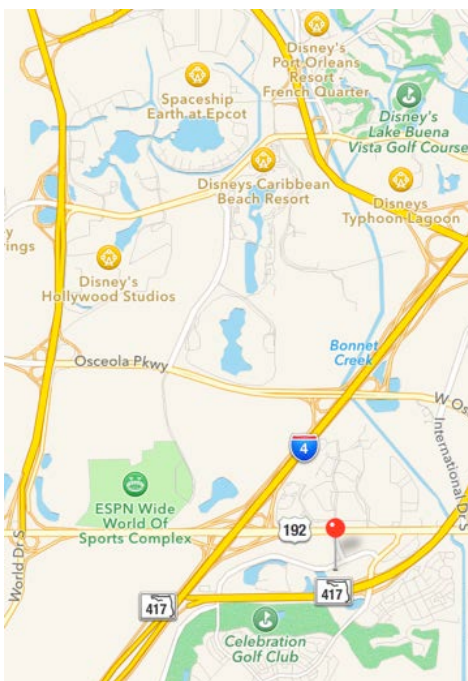
You will receive one Guest Pass for each eligible admission on your Main Entrance Pass. If you have a spouse pass, which is a secondary Main Entrance Pass for your spouse or domestic partner, you will both share the same set of Guest Passes.

Your Guest Passes are reusable. After your visit, keep them in a safe place so that you can find and use them again during your next Walt Disney World visit.

- Request Guest Passes online by completing the form at: <http://www.disneyurl.com/mainentrancepassreplacements>
- You will need to provide your 8-digit personnel number (PERNR), located on the front of your Company ID.
- For U.S. Main Entrance Pass holders, Ticketing will process the request and send the updated passes to the home address listed in SAP. Remember to update your home address and dependent information in SAP prior to submitting your request. Links are available on The Hub >> Personal tab, and in the Complimentary Admission module, or you may call HR Global Operations at 321-939-7000.
- For international Main Entrance Pass holders, passes will be mailed to your regional Human Resources representative.
- If you lose or misplace your Main Entrance Pass, spouse pass or Guest Passes, they can also be replaced by completing the form at the website above. Allow up to two weeks for delivery.
- If you need replacement passes sooner, visit:
Walt Disney World Ticketing
200 Celebration Place, 8th floor
Kissimmee, FL 34787
Open Monday through Friday, 9 a.m. to 4 p.m.
(closed all company holidays)
- A fee may apply to your request.
- Guest Passes are not needed for admission to the theme parks of the Disneyland Resort in California, Disneyland Paris or Hong Kong Disneyland Resort.



Pass Replacement website:
Request Guest Passes at least
two weeks in advance of visiting.



Walt Disney World Ticketing
location (red pin)

**You may link your Main Entrance Pass to your My Disney Experience profile before you receive your Guest Passes, which will allow you to make FastPass+ selections for you and your Guests in advance of your visit. See the My Disney Experience and FastPass+ and MagicBands sections of this guide for details.*

Section 2

Theme Park Admission



Radio Frequency (RF) enabled “touch points” are used across the resort, including at theme park main entrances. This section will instruct you how to use your Main Entrance Passes, Guest Passes and complimentary tickets at the touch points for entry.

- Each day your Main Entrance Pass is used to admit Guests, or your spouse/domestic partner pass is used, counts once towards your total annual usage. For eligible U.S. passholders (see below), self-admission using your primary Main Entrance Pass, with no Guests, does not count toward your total annual usage.
- If you choose to link your Main Entrance Pass

or complimentary tickets to your *My Disney Experience* profile, you can also link a *MagicBand* and use it instead of your complimentary admission media. See the *My Disney Experience* and *FastPass+* and *MagicBands* sections of this guide.

- All complimentary admission types, including self-admission, are subject to block-out dates. Check for updated information prior to your visit on [The Hub >> Quick Links >> Complimentary Admission](#), or by calling toll free 1-855-706-2516. Cast and Employees can also check Main Entrance Pass block-out dates via smart phone or tablet by visiting blockoutdates.disney.com.



Touch your Main Entrance Pass to the touch point for entry.

* Self-admission is not subject to Main Entrance Pass block-out dates, but self-admission block-out dates are possible. Check for updated information prior to your visit.

ADMITTING YOURSELF INTO THE PARKS

Complimentary self-admission into all Walt Disney World Resort theme parks is offered to eligible active U.S. based full-time, part-time and Casual Limited Employees and Operating Participants, as well as Retirees. Use your Main Entrance Pass and bring your **company ID** issued by Disney, ABC, ESPN, Pixar or another eligible U.S. segment, or your company-issued **retiree ID**.

Whenever using their spouse/domestic partner pass, spouses and domestic partners should bring valid photo ID.

Instructions:

1. Go to any Main Entrance touch point, and touch your Main Entrance Pass to the touch point. Place your finger on the pad.
2. **To reenter or park hop:** Touch your Main Entrance Pass to any main entrance touch point. Place your finger on the pad.



ADMITTING GUESTS INTO THE PARKS

Cast, Employees and Operating Participants:

Use your Main Entrance Pass and Guest Passes, and bring your Company ID.

Spouses, domestic partners, Retirees and all others:

Use your Main Entrance Pass and Guest Passes, and bring valid photo ID.

Instructions:

1. Go to any main entrance touch point.
2. Give a reusable Guest Pass to each member of your party just before entering the parks.
3. Pass holder: Enter first by touching your Main Entrance Pass to the main entrance touch point. Place your finger on the pad.
4. Guests: Have them enter immediately behind you, each touching their Guest Pass to the main entrance touch point and placing their finger on the pad.
5. To reenter or park hop: Touch your Main Entrance Passes and Guest Passes to any main entrance touch point. You do not need to use the same touch point or enter in any particular order.
6. At the end of the visit, collect the Guest Passes from each member of your party and keep them for future use.

HOW TO USE COMPLIMENTARY TICKETS

Complimentary tickets, whether electronic “eTickets” accessed via The Hub or “hard” tickets on paper or plastic, are not accepted at the theme park main entrances. They must be exchanged at a Vacation Planning (ticket sales) window for RF-enabled ticket media, which may be used for admission.



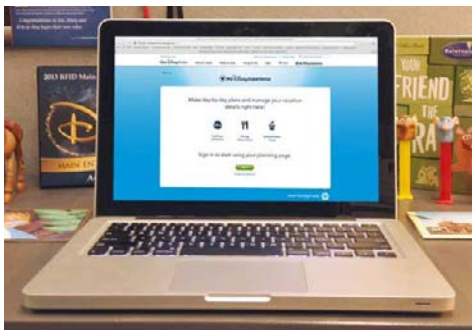
Exchange complimentary tickets for RF-enabled ticket media prior to entering the parks.

- Complimentary tickets may be exchanged at Vacation Planning for RF-enabled media on your date of visit, or in advance for use on a later date. This may be helpful if you plan to use complimentary tickets on multiple days during your visit, or if you want to give the RF-enabled media directly to someone else.
- To enter the parks, reenter or park hop, touch your RF-enabled media to any main entrance touch point. Place your finger on the pad.
- Cast, Employees and Operating Participants should still bring their Company ID to receive discounts. Spouses, domestic partners and Retirees must present their Main Entrance Pass plus valid photo ID.

*If you choose to link your Main Entrance Pass or complimentary tickets to your *My Disney Experience* profile, you can also link a *MagicBand* and use it instead of your complimentary admission media. See the *My Disney Experience* and *FastPass+* and *MagicBands* sections of this guide for details.

Section 3

My Disney Experience



My Disney Experience brings together every part of your Walt Disney World vacation and gives you complete control over planning. Although it is optional to use, *My Disney Experience* has many features that will help you make the most of your visit, and it works fully with your complimentary admission privileges. Get started by visiting MyDisneyExperience.com.

- First, create a profile. Then, link your Main Entrance Passes, Guest Passes or complimentary tickets to your profile.
- Once your passes and tickets are linked, you can use *My Disney Experience* to make *FastPass+* selections in advance of visiting for yourself and Guests. You can also link your hotel reservation to *My Disney Experience* and receive an extended window for *FastPass+* selection.
- When Main Entrance Passes or complimentary tickets are linked to your profile, you can also link a *MagicBand* and use it instead of your complimentary admission media.

CREATING YOUR PROFILE

If this is your first time using *My Disney Experience*, start by creating your profile. If you are the primary Main Entrance Pass holder (not the spouse or domestic partner), you will need to link your Main Entrance Pass and Guest Passes to your *My Disney Experience* profile in order to manage your travel party's plans.

Instructions:

On a computer or mobile device, open your web browser and go to MyDisneyExperience.com. You may also use the *My Disney Experience* mobile app for this process.

- Click “Sign In” if you already have an account on the Disney family of websites, including Disney.com, ABC.com, ESPN.com or family.com. You can enter this login information on the next screen to set up your *My Disney Experience* profile.
- Click “Create an Account” if you don’t have a Disney account. Fill in the blanks on the following screen – you will need a valid email address. Agree to the terms of use, then click “Done.”

You will have successfully created your profile, and your *My Disney Experience* planning page will appear. If you wish, you may change your profile character under “My Profile.” From the *My Disney Experience* menu in the upper-right corner, click “My Profile,” then “About Me.” Look for the option to change your character.

Sign in to start using your planning page.



Let's Set Up Your Disney Account

Please provide the email and password you will use to sign in to your new account, and then give us a little information about you.

Sign In Information

Email* Confirm Email*

Password* Confirm Password*

Enter a password that is 8 to 20 characters long and contains numbers.

About Me

First Name* Last Name*

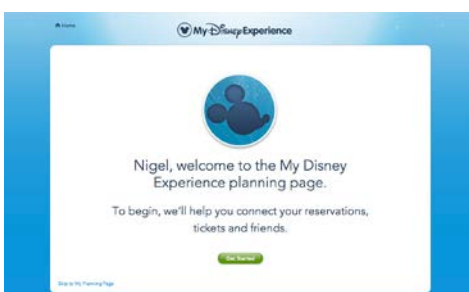
Gender* Male Female

Birthdate*

Month* Day* Year*

Contact Information

Country*



FAMILY & FRIENDS

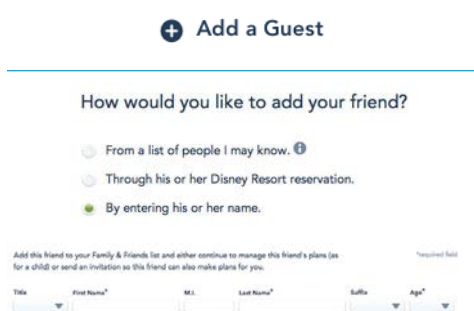
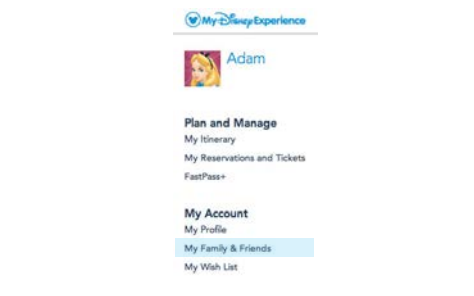
My Disney Experience allows you to plan and customize your visit for each member of your travel party, using a list of Family & Friends who are linked to your profile. You can create new Family & Friends who you will manage the planning for, or connect with friends who already have a *My Disney Experience* profile and share plans.

If you have a spouse pass for your spouse or domestic partner, you will need to add them to your Family & Friends in order to properly link their pass. (If your spouse or domestic partner is already on your Family & Friends list, you don't need to add them again.)



Adding your spouse or domestic partner to Family & Friends:

1. On a computer or mobile device, open your web browser and go to MyDisneyExperience.com. You may also use the *My Disney Experience* mobile app for this process.
2. Log in to your *My Disney Experience* profile.
3. Once logged in, from the *My Disney Experience* menu in the upper-right corner of the screen, select “My Family & Friends.”
4. On the next screen, select “Add a Guest.” When asked how you would like to add your friend, select “By entering his or her name.”
5. Fill in your spouse or domestic partner’s name and age, then select “I will manage all the plans for this friend (such as for my child).”
6. Click “Done.” Your spouse or domestic partner will now appear under your Family & Friends.



Adding additional Family & Friends:

You can repeat the steps above to add additional members to your Family & Friends list. You'll want to do this if you have additional party members using paid or [complimentary tickets](#) for admission, and you want to manage their planning. If any of them already have a *My Disney Experience* profile, connect your profile with theirs instead of adding them as new Family & Friends:

- Follow steps 1-4 above. In step 5, if you have their email address, select “I will invite this friend to make plans with me through his or her Disney account.” Fill in their name, age and email address, then click “Done.” They will receive an invitation to link their profile to yours and share planning.
- You may alternately choose from a list of people you may know, who are managed by or connected to members of your Family & Friends list, or find them through their resort reservation confirmation number.



If you have a **hotel reservation** and link it to *My Disney Experience*, the party members listed on the reservation will be automatically added or matched up with your existing Family & Friends. See [Linking a hotel reservation to My Disney Experience](#).



LINKING MAIN ENTRANCE PASSES TO YOUR PROFILE

After you create a profile, your Main Entrance Passes and Guest Passes may be linked to *My Disney Experience* to plan a Walt Disney World Resort theme park visit and make *FastPass+* selections in advance. Linking Passes is optional and not required for theme park admission.

You must link the passes to **your own profile** in *My Disney Experience*. They can not be linked using your spouse or domestic partner's profile.

Instructions

1. On a computer or mobile device, open your web browser and go to MyDisneyExperience.com. Do not use the *My Disney Experience* mobile app for this process.
2. Log in to your *My Disney Experience* account.
3. Once logged in, from the *My Disney Experience* menu in the upper-right corner of the screen, select "My Profile."
4. On the profile page, click "About Me." On that page, scroll down to "Affiliations," then click "Add a Main Entrance Pass."
5. In the fields that appear, type the 12-digit ID number on the back of your pass and your last name, then click "Done."
6. If you have a spouse pass, the next page will ask you to "Assign Your Secondary Pass." Select your spouse or domestic partner's name from your [Family & Friends](#) list, and click "Done."
7. Verify that the pass information is correct, then click "Add Pass." A success page will appear, showing that your Main Entrance Pass, Guest Passes, and the secondary Main Entrance Pass for your spouse/partner (if applicable) have all been linked to your profile. You don't need to repeat these steps to add your other Passes.

Affiliations
By adding an affiliation to your profile, you may be entitled to receive special offers, other benefits or renewal reminders.

+ Add a Main Entrance Pass
Access your plans using your Main Entrance Pass.

Let's Add Your Main Entrance Pass

To begin, enter your last name and the ID number as shown in the diagram.

If you have more than one Main Entrance Pass (your spouse/domestic partner has his or her own Main Entrance Pass), please enter the ID number for the Card Member/Employee list.

My Name*
33000221540

Last Name (as it appears on card)
Channing

12-DIGIT ID NUMBER
A128 CD34 SEF6

Disney PhotoPass™ I.D. Number
CASTMEP4-0000-0000

SILVER PASS
0000 0000 000A

Link your Main Entrance Pass using the 12-digit ID number, located in the bottom-right corner.

Once your Passes are linked, you may also link a personal *MagicBand* to your profile and use it instead of your Main Entrance Pass. See [Complimentary Admission](#) and [MagicBands](#) for details.

LINKING COMPLIMENTARY TICKETS TO YOUR PROFILE

Complimentary tickets, whether electronic "eTickets" accessed via The Hub or "hard" tickets on paper or plastic, may also be linked to *My Disney Experience* to plan your theme park visit and make *FastPass+* selections in advance. Linking tickets is optional and not required for theme park admission.

- Each ticket can only be linked **once** to a single profile on *My Disney Experience*.
- Only link a ticket if **you** will be using the ticket, or if **you are planning** for the ticket to be used by someone whose profile



you manage in *My Disney Experience*.

- If you are giving tickets to someone else, and you will not be managing their planning in *My Disney Experience*, **do not link those tickets**. The recipient should link it themselves for planning.

Instructions:

1. On a computer or mobile device, open a web browser and go to MyDisneyExperience.com. You may also use the *My Disney Experience* mobile app for this process.
2. Log in to your *My Disney Experience* account.
3. Once logged in, from the *My Disney Experience* drop-down menu in the upper-right corner of the screen, click “My Reservations and Tickets.”
4. Under “Tickets and Passes,” click “Link Tickets” and follow the prompts to complete the process.
 - For eTickets, you will need the 20-digit ID number located underneath the barcode in the top-left corner.
 - For “hard” tickets on paper or plastic, you will need the 20-digit ID number located under the barcode in the bottom-left corner.

If complimentary tickets are assigned to party members who have active *MagicBands* linked to their *My Disney Experience* profiles, they may touch their *MagicBands* for theme park admission and redeeming *FastPass+* selections. For those who do not have *MagicBands*, the complimentary tickets still need to be exchanged at a Vacation Planning (ticket sales) window for RF-enabled cards that may be used for admission and redeeming *FastPass+* selections.

LINKING A HOTEL RESERVATION TO YOUR PROFILE

You can unlock even more magic during your Walt Disney World vacation by linking your hotel reservation to *My Disney Experience*. Although linking is optional, doing so will maximize your planning abilities and allow you to make *FastPass+* selections beginning 60 days in advance of check-in.

After making your hotel reservation, use the confirmation number to link it to your profile.

Instructions:

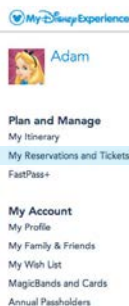
1. On a computer or mobile device, open a web browser and go to MyDisneyExperience.com. You may also use the *My Disney Experience* mobile app for this process.
2. Log in to your *My Disney Experience* account.
3. Click the *My Disney Experience* tab in the upper-right corner of the screen, and select “My Reservations and Tickets.”
4. On the next page, click “Link Resort Reservation.”

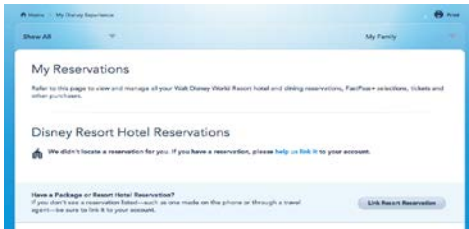


Link eTickets using the 20-digit ID Number, located underneath the barcode in the top-left corner.



Link “hard” tickets using the 20-digit ID Number, located under the barcode in the bottom-left corner.



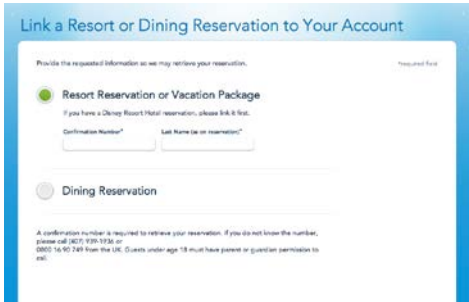


5. Enter the confirmation number and the last name on the reservation, then click “Next.”
6. A confirmation page will appear, indicating you have successfully linked the reservation to your profile.

Selecting your travel party

After linking your reservation, you will need to verify the members of your travel party.

- If your *My Disney Experience* profile includes the names of Family & Friends matching those on the hotel reservation, they will be pre-selected as members of your party.
- If any names on the reservation do not match those in your travel party correctly, you can make adjustments using the drop-down menu and options appearing to the right of each member of your Family & Friends.
- See [Family & Friends](#) for information on adding additional members to your party.



Section 4

FastPass+ and MagicBands



Once you create a *My Disney Experience* profile and link your Main Entrance Passes, Guest Passes, complimentary tickets or hotel reservation, you'll really unlock the fun of *MyMagic+*.

This section covers how to make *FastPass+* selections in advance using *My Disney Experience*, as well as how a personal *MagicBand* may be linked to your profile for use.

Immediately following this section are some reminders about how to receive discounts around the resort, and lastly, some common do's and don'ts when using your complimentary admission privileges.

MAKING FASTPASS+ SELECTIONS IN ADVANCE

Once complimentary admission is linked to your profile, you can make *FastPass+* selections prior to visiting the parks. This is completely optional; you may also use the *FastPass+* kiosks in the parks to make same-day, same-park selections. Follow the steps below to make advance selections using the *My Disney Experience* website, on your computer or mobile browser.

At this time, **do not use the mobile application** to make selections when planning a visit using your Main Entrance Passes and Guest Passes (this functionality will be added in the future). Please note, Main Entrance Pass holders must manage the selections for their Guests using Guest Passes.

1. On a computer or mobile device, open a web browser and go to MyDisneyExperience.com. If you have [linked complimentary tickets](#) or paid tickets to your profile, you may alternately use the *My Disney Experience* mobile app to make selections.
2. Log in to your *My Disney Experience* account.
3. From the *My Disney Experience* menu in the upper-right corner of the screen, click "*FastPass+*," and on the welcome screen, click "*New FastPass+*."
4. On the next screen, select your *FastPass+* party members. You will be able to choose from your Family & Friends list, as well as your Guest Passes. Each will appear as "Guest Pass" followed by a number, matching the digits printed on the back of one of your passes.
 - Select a Guest Pass for each party member you will be admitting using your Guest Passes. If one of them appears in your Family & Friends list, **do not** select their name if they will be using a Guest Pass.



My Disney Experience



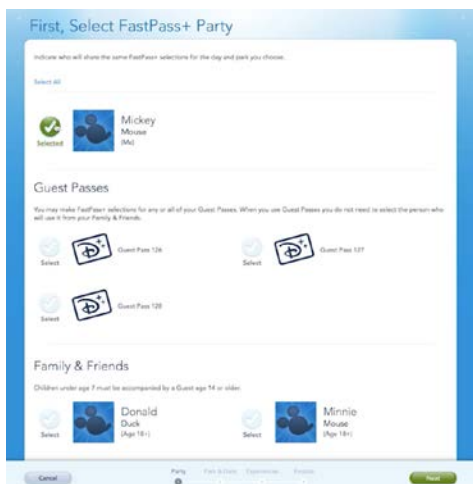
Plan and Manage

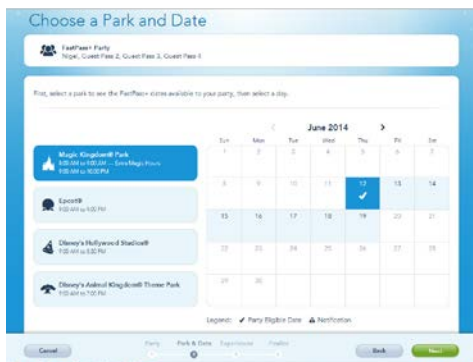
My Itinerary
My Reservations and Tickets

FastPass+

My Account

My Profile
My Family & Friends
My Wish List
MagicBands and Cards
Annual Passholders





- Select Family & Friends you are visiting with only if they are using a form of admission other than a Guest Pass, such as their own Main Entrance Pass, a paid/complimentary ticket, or an Annual Pass.
5. Click “Next.” From here, *My Disney Experience* will guide you through the rest of the process. You’ll select your date of visit, theme park, and desired attraction and entertainment experiences. *My Disney Experience* will help you choose arrival windows and finalize your selections.
 - If you want to make different selections for different party members, keep track of which Guest Pass you used for each party member, using the numbers on the back of each pass. At the parks, you’ll need to give each Guest the Guest Pass that corresponds with the *FastPass+* selections you made for them.
 - Keep in mind, if your Main Entrance Pass privileges are **blocked out** on the selected date of visit, you won’t be able to make *FastPass+* choices.

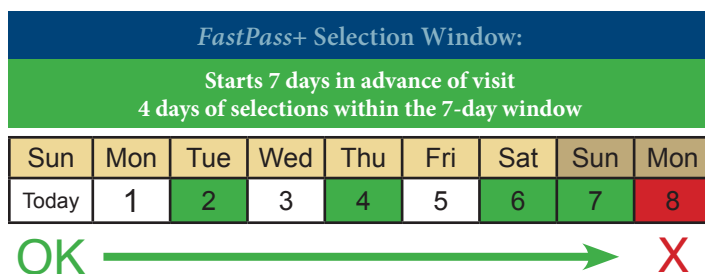
YOUR *FASTPASS+* SELECTION WINDOW

When admitting Guests using only Main Entrance Passes, Guest Passes and complimentary tickets:

- You can make *FastPass+* selections for yourself and Guests via *My Disney Experience* **starting seven (7) days in advance** of your park visit.
- You can make selections for up to **four (4) days** at a time. Those selections can be for any 4 days within the 7-day selection window.

You can receive an **extended** selection window in some instances:

- If someone in your party has linked paid park admission to their *My Disney Experience* profile, you will be eligible to make selections for the next 30 days.
- If you, as a Main Entrance Pass holder, have a Walt Disney World Resort **room reservation linked in *My Disney Experience***, you will be eligible to make *FastPass+* selections beginning 60 days in advance of your visit.
- You may also be eligible to make *FastPass+* selections beginning 60 days in advance of your visit if someone in your party has a Walt Disney



World Resort room reservation linked in *My Disney Experience*, even if your name is not on the reservation. In this case, the Guest staying on property must also have park admission linked in their *My Disney Experience* profile.

- You may be able to hold *FastPass+* selections for more than four (4) days for your Main Entrance Pass and your spouse/domestic partner’s pass if you personally have a Walt Disney World Resort hotel reservation linked in *My Disney Experience*. In this case, you will be able to hold *FastPass+* selections for four (4) days or the length of your resort stay, whichever is greater.

Note: Because Guest Passes cannot be linked to any individual person in *My Disney Experience*, you will not be able to hold more than four (4) days of *FastPass+* selections for your Guest Passes at any time.



MAKING *FASTPASS+* SELECTIONS IN THE PARKS

- If you choose not to use *My Disney Experience* to make *FastPass+* selections in advance, you may still make same-day, same-park *FastPass+* selections via the in-park kiosks. Main Entrance Passes, Guest Passes, and complimentary tickets that have been converted to RF-enabled media may all be used to make and redeem selections.
- Each Guest Pass has an identifying number on the back, located above the barcode. When making different *FastPass+* selections for different party members, be sure each Guest has the Guest Pass which corresponds with the selections you made.
- If your Guests using Guest Passes wish to manage their own *FastPass+* selections, they must do so via the in-park kiosks. It is not possible for Guest Pass users to make their own selections via *My Disney Experience*. Main Entrance Pass holders must manage any planning via the website.



REDEEMING *FASTPASS+* SELECTIONS

- **If you made *FastPass+* selections in advance**, be sure to give each Guest the Guest Pass that corresponds with the selections you made for them in *My Disney Experience*. This is important if you made different selections for different party members.
- During the arrival window, touch your Main Entrance Pass (or associated *MagicBand*), Guest Passes or RF-enabled media to the touch point to redeem your selections.
- You may change or cancel *FastPass+* selections via the *My Disney Experience* website on your computer or the mobile website, or at the in-park kiosks at any time until they are redeemed, even if it is after the arrival window has passed.



COMPLIMENTARY ADMISSION AND *MAGICBANDS*

Main Entrance Pass holders (including spouses/domestic partners) and complimentary ticket users have the option of using a personal *MagicBand* instead of their Pass or ticket, when both are [linked to their profile in *My Disney Experience*](#). Use of a *MagicBand* is not required for park entry or use of *Disney FastPass+* service.

Those using Guest Passes for admission do not have the option of using a *MagicBand*, due to the unique nature of this admission type.

Getting & linking a *MagicBand*

- *MagicBands* may be purchased at select merchandise locations, and can be linked to a *My Disney Experience* profile at time of purchase, or at a later time using the [My Disney Experience website](#) or mobile app.

- If you make a resort hotel reservation and [link it in My Disney Experience](#) at least 10 days prior to arrival, you will be invited to customize *MagicBands* for each member of your party, which will be sent to you prior to your departure. (When linking or booking a reservation less than 10 days prior to arrival, *MagicBands* will be given to you at check-in at your resort hotel.)
- If your Main Entrance Passes are [linked to your My Disney Experience profile](#), you and your spouse/domestic partner can use your *MagicBands* instead of your passes for admission and *FastPass+* redemption.
- If you receive *MagicBands* for additional members of your party who will be using Guest Passes for theme park admission, your Guests may use them to touch to enter the room and, if desired, touch to pay for purchases. Their *MagicBands* can not be used in place of their Guest Passes for admission.



Once both linked to your *My Disney Experience* profile, your personal *MagicBand* works similarly to your Main Entrance Pass.

***MagicBands* and Main Entrance Passes**

Once your personal *MagicBand* and your Main Entrance Pass are both linked to your *My Disney Experience* profile, you may use either your pass or *MagicBand* interchangeably at the theme parks. (If you have more than one personal *MagicBand*, you can use any that are active in your *My Disney Experience* profile.)

- **Self-Admission:** Touch your *MagicBand* to a theme park Main Entrance touch point for admission.
- **Admitting Guests:** On your initial entry for the day, touch your *MagicBand* to the Main Entrance touch point

first, then have your Guests enter immediately behind you, each touching their Guest Pass to the Main Entrance touch point.

- **Disney FastPass+ service:** Touch your *MagicBand* to *FastPass+* touch points to redeem any selections made via *My Disney Experience*.

- Your *MagicBand* also works with **Disney PhotoPass Service** and **Memory Maker** (if purchased).

- When a [resort reservation is also linked](#) to your *My Disney Experience* profile, additional *MagicBand* functionality is available during your stay. You will be able to touch to enter your room and, if desired, touch to pay for purchases.

Complimentary tickets and *MagicBands*

If [complimentary tickets](#) are assigned to party members who have an active *MagicBand* linked to their *My Disney Experience* profile, they may touch their *MagicBand* to a Main Entrance touch point for theme park admission, and to *FastPass+* touch points to redeem any selections made via *My Disney Experience*.

Linking passes & tickets simultaneously

If you link a Main Entrance Pass **and** a complimentary ticket or another form of admission media to your profile, visit a Vacation Planning (ticket sales) window before entering using your *MagicBand* to verify which entitlement you plan to use that day.

- This is **not required** when linking tickets for date-specific special events, such as Mickey's Not-So-Scary Halloween Party, and using the event-designated main entrance touch points.

DISCOUNTS

Keep in mind, if you choose to use one, your *MagicBand* alone will not be honored for various resort discounts or complimentary theme park parking. To receive these:



- Disney Cast, Employees & Operating Participants must present their company ID.
- Spouses, domestic partners and Retirees must present their Main Entrance Pass and valid photo ID.
- Guest Passes are not valid for discounts or complimentary theme park parking.



DO'S AND DON'TS

DO:

Link your Main Entrance Pass and Guest Passes to your *My Disney Experience* profile.

If you wish to link your passes to *My Disney Experience*, you must create a personal account, rather than be managed under a friend or family member's account.

DON'T:

Try to link your passes more than once.

Main Entrance Pass linking is a one-time process that cannot be undone or repeated without special assistance.

DO:

Add your spouse or domestic partner to your Family & Friends.

Spouses and domestic partners of Main Entrance Pass holders must be included in your Family & Friends list in order to properly link their spouse pass.

DON'T:

Create duplicate Family & Friends.

When adding members to your Family & Friends list, find out if they already have a *My Disney Experience* profile or if someone else already manages their planning. By becoming friends with their existing profile, you will ensure that your planning is synchronized, and that any *MagicBands* linked to their profile will continue to work for all aspects of their visit.

DON'T:

Link tickets or passes to people you're not visiting the parks with.

It is important not to link a ticket or pass to someone who is not accompanying you to the parks to avoid accidentally using it. This is especially true if you also link Disney Family Holiday Celebration tickets, which have additional privileges.





DO:

Collect your Guest Passes at the end of your Guests' visit.

If you don't keep to your Guest Passes between uses, you won't be able to admit other Guests into the parks. Additionally, Guest Passes do not work on their own for initial theme park entry.

DON'T:

Direct your Guests to link their Guest Passes to their own *My Disney Experience* profile.

Guests with Guest Passes cannot make their own *FastPass+* selections through *My Disney Experience* independently of a Main Entrance Pass holder or their spouse/domestic partner.

DO:

Use your company discount to purchase *MagicBands*.

New and replacement *MagicBands* are eligible for your standard merchandise discount. If you received a complimentary *MagicBand*, it is not eligible for free replacement for any reason.

DON'T:

Buy *MagicBands* for use with Guest Passes.

MagicBands can not be used in place of Guest Passes when visiting the parks, due to the unique nature of this admission type.

DO:

Bring your Company ID with you.

You'll need it to receive discounts on merchandise, dining and various experiences around the Walt Disney World Resort.

DON'T:

Mark a pass "lost" in *My Disney Experience* in order to obtain a replacement pass.

Marking a Main Entrance Pass or Guest Pass as lost will not generate a replacement. Complete the Main Entrance Pass replacement form online to receive replacement passes from Cast Admissions.

QUESTIONS? FURTHER ASSISTANCE?

If you need help using *My Disney Experience* with your complimentary admission privileges or linking your Main Entrance Passes to your profile, call the *MyMagic+* Help Line at 407-824-4500.

This guide along with additional resources and videos, plus information on using your theme park complimentary admission privileges at other Disney Parks, is available on [The Hub](#) >> [Quick Links](#) >> [Complimentary Admission](#).