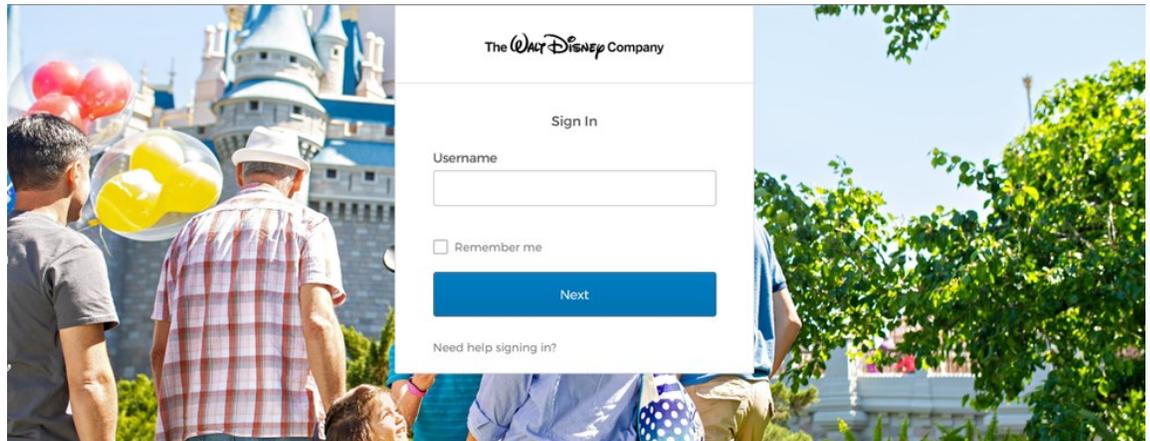


## STEPS TO ACCESS ONLINE CONTENT

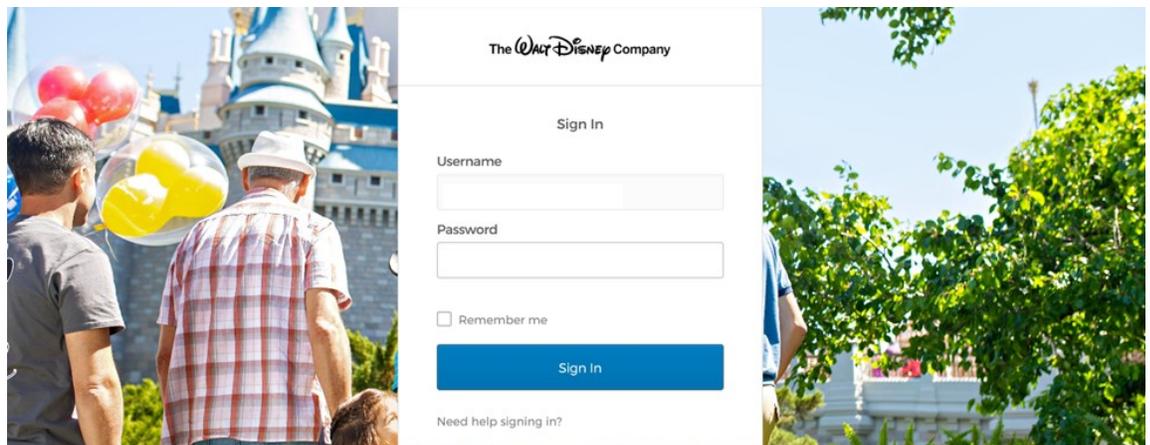
1

Always start at <https://disneyretiree.okta.com/>



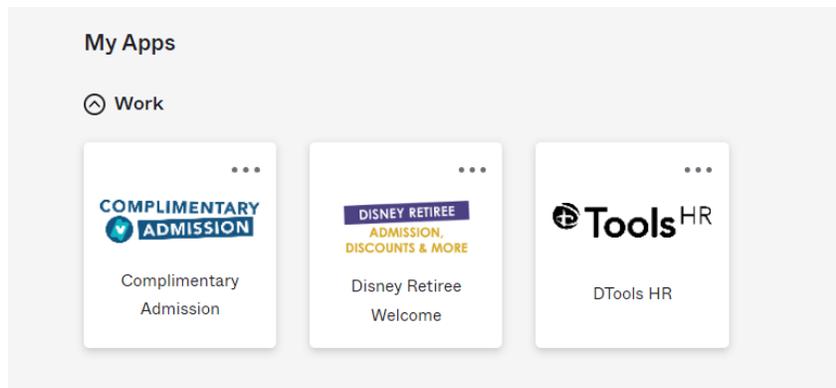
2

Enter your username, which should be your personal email address, and then the password you created when you set up your account. Click “Sign In.”



3

After logging in, you will see the landing page with three (3) buttons:



# Disney Retirees | ENJOY THE MAGIC

Disney Retirees | ENJOY THE MAGIC

Sign Out

Disney Retiree  
Welcome

Information about  
your Disney Retiree  
Discounts and  
Perquisites



Complimentary  
Admission

Activate, view, print  
or email your  
Complimentary  
eTickets and view  
your Main Entrance  
Pass usage

**COMPLIMENTARY ADMISSION** [My Tickets](#) [Reservations](#) [My Pass Usage](#)

Eligible Disney Employees must obtain a reservation for theme park entry in advance. We encourage you to plan your reservation early. Even after park capacities are no longer available due to Covid-19 on park operations, there will be particular limits on the number of reservations available for certain ticket types.

**Available** Used & Expired

**You must complete the Complimentary Admission Policy Acknowledgement form annually to access your eTickets.**

*Note:* Please visit [My Disney Experience](#) to make theme park reservations for Walt Disney World® Theme Parks and [Disneyland.com](#) to make theme park reservations for Disneyland® Theme Parks.

DTools HR

Update your mailing  
address and see  
Company policies  
regarding your  
Retiree perquisites

**Tools HR +** | My Requests | English | Logout

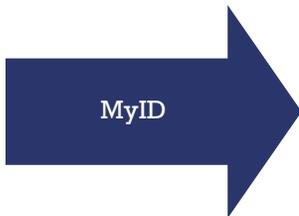
My Favorites Additional Resources

### Disney Retiree Information and Services

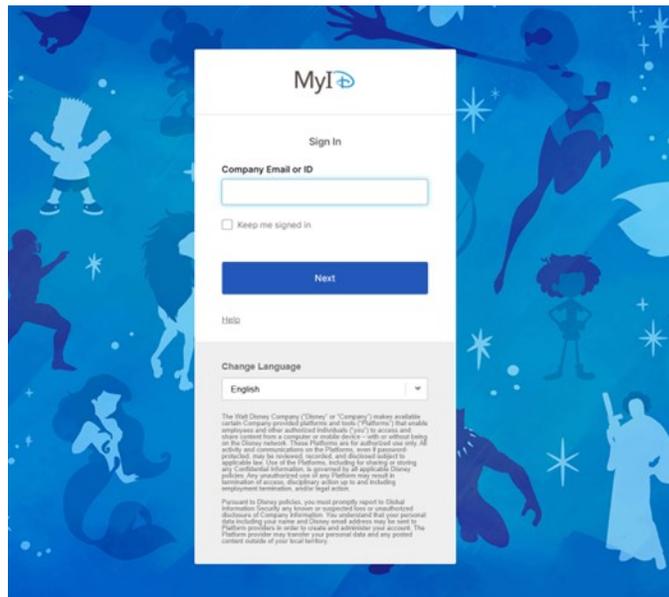
 Disney Retirement Overview	 Main Entrance Pass	 Complimentary Tickets
 Complimentary Theme Park Merchandise Discount	 Final Paycheck and Taxes	 Update Your Personal Information



## TROUBLESHOOTING



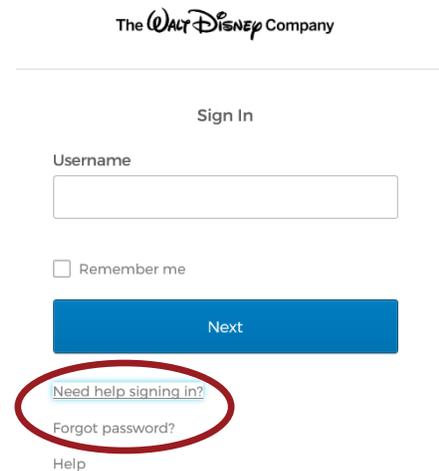
If you are prompted for a MyID login, you must enter your personal email address and check “Remember Me,” and then click “NEXT.”



If you are still unable to access the landing page, call Global HR Operations at 321-939-7000.



If you forgot your Okta password, click “Need help signing in?” and then “Forgot password?”



Provide your personal email address and Okta will email you a link to reset your password.